

LOCATION	PROVIDER	RECEPTION
South Side	O2	Zero throughout house & garden
	Vodafone	Weak intermittent reception downstairs, weak reception upstairs, no reception in my garden
	O2	Nothing indoors usually all calls going to voicemail, sometimes one bar upstairs. 2 bars outdoors.
	Vodafone	Reception is poor throughout the house and garden, although some signal at the end of the garden. We now have a signal booster in the house which works well.
	EE	Poor reception to nil reception throughout the house.
	Three/EE	Mobile - no signal in house. Intermittent signal if we hang out of Velux roof light or walk up Seven Springs track. Very problematic trying to run business from home particularly as 3 WiFi calling also drops in and out inexplicably. I am never able to complete an entire call on my mobile from home. EE - no/not enough signal in house to make a call. 1 bar maximum in attic if by window.
	Virgin	Virgin mobile Zero signal anywhere in my house No 4g, 3G or even 2gI get a slight signal down the far end of the garden so the very edge of the village as I'm the second to last house on south side past the pub.I even did a CISAS application but lost on the grounds I couldn't prove I had no reception which frankly is ridiculous as Virgin couldn't prove I did. They say online there is a signal but sadly nothing.
	Vodafone	Reception is dreadful. I cannot use my phone for telephone calls with any hope of success. If I go into the car park and wander around I sometimes get a signal but it never lasts so I've really given up trying to use it when I'm home but rely on my land line. I know it's not just here. I've tried using my

		phone in / near the Village Hall and near the church without success. I did get a faint signal - one bar - outside church one day but it didn't last. It's very annoying.
South Side (ctd)	EE	Intermittent and weak on porch and upstairs; elsewhere non-existent.
	Vodafone	Intermittent reception in one room
	Vodafone	Little or no reception in the ground floor and first floor of my house. Weak intermittent reception in my garden; weak reception upstairs; The situation makes online transaction that require a bank verification code to be received as a text impossible. It is incredibly frustrating to 'time out' or be forced to cancel online purchases because of this.
Northside	Tesco	My problem with mobile signal is no reception anywhere in the house or just maybe 1 bar in the garden. Not having any signal also stops smart meters from being installed.
	Vodafone	Weak and intermittent reception in one corner of the garden. Weak reception in attic room. No reception downstairs. For all practical purposes its useless
	EE	No reception at all in or outside with plusnet (EE)
	EE/O2	We get no mobile reception at all throughout the house, and have to walk to the junction of Water Lane and Northside to get even a chance of a signal. In our house we have to use WiFi call - we are unable to use our mobile phones if the internet is down (e.g. when the power is out, in which situation a mobile would be handy).
	O2	I can only get reception if I travel at least 250 metres away from the house. Recently, my bank, Lloyds, closed my account twice whilst I was trying to make a purchase online as they considered it might be suspect.

		This is great news for security but as they send a text to my phone to confirm of the authenticity, this is no good for me as I do not get reception until I travel away from my house.
Northside (ctd)	O2	Reception - Has worsened in the last few months. As we are on higher point above the valley we could usually get O2 reception however visitors with other providers were unable to get connection. Recently our O2 reception has become intermittent, my phone will normally ring but connections break down.
	Vodafone	Visitors can sometimes get a mobile signal by going out of the cottage and standing by the post box on North Side. Sometimes a signal is available at the bottom of my garden. But nothing is available in the house. I am with Vodafone and get round the problem by using two Sure Signal Devices (at £70 each). Vodafone Sure Signal connects to my Broadband router and allow me to use the internet for my calls. Most of the time it is a good workaround, though the devices are unreliable and often need to be reset. Sure Signal only works with Vodafone accounts, which need to be registered with the devices, so do not help visitors.
	Three	None in house, very little on drive or garden.
	Vodafone/O2	Very weak intermittent reception in our garden; no reception upstairs aside from intermittent reception in one room; no reception downstairs aside from intermittent reception in 1 room.
	BT	No reception downstairs; some reception if I lean out of a second floor window.

Oxford Road	Three	Outside OK, in the house very limited (we have a signal booster that does help a little)
Bradshaw Close	Giff Gaff	Only weak signal upstairs at the back of the house or in the rear garden. None down stairs. I get no BT signal at all which has been confirmed with BT. I cannot have a smart meter (gas/electric) because of no mobile signal which operates the meter. I get no signal at all from any other network provider.
	EE	Intermittent reception at front of house. Weak reception at the rear of the house. Slightly better upstairs. Takes ages for texts to come through anywhere
Bradshaw Close (ctd)	Virgin	The best we get in the house is if the handset is balanced upright on north-facing window sills (the front of the house), giving just one 'bar' of reception. As soon as the handset is horizontal or moves any distance away from the window, reception goes to zero. There is intermittent/weak signal in the garden
	O2	90% NO reception downstairs and 70% NO upstairs. Very bad. Can't use mobile phone. Bad for business.
	O2	Poor to nothing in garden weak/intermittent downstairs. Weak upstairs. Wandering around upstairs we can usually find enough signal to send texts. Incoming texts appear at random, often middle of night or early morning. If we find enough signal for a telephone call it is likely to drop out. Oddly, it seems to have been slightly better recently.
Paines Hill	Three	No signal from any mobile network
	EE	No phone reception in garden; closest external phone signal is uphill 100 feet. Weak reception on second floor of house, no reception on ground or first floors of house

		No signal on any network.
Grange Park	O2	Very poor to nil, particularly for texts which can only be received on upper floor, next to windows.
	O2	One bar sometimes on upper floors and in garden, none on ground floor.
	Giff Gaff/O2	Reception intermittent indoors - slightly better upstairs and outside but barely adequate to conduct a business call of any length.
	O2	Almost zero reception, occasionally 1 bar at bottom of garden nearest to Water Lane. Unable to have smart meter installed. O2 recognised that the service they offer us for business use was unacceptable and supplied a boost box FOC which gives network connection through the internet which is excellent provided the broadband connection is good.
The Dickredge	EE	OK in garden, OK upstairs, hit and miss downstairs.
Allotments	O2	My wife cannot phone, text or email me there. Zero reception.
Harrisville Lane	EE	We have 2 mobile telephone numbers and neither of us get any signal anywhere in the house and to get reception outside we have to go to the south western corner of our garden (by Jubilee Close)
Fenway	Vodafone G4	OK
	O2/Tesco	Weak depending on weather , signal strength weak.
	(not given)	Very intermittent and if present, weak everywhere. Occasional reception indoors, in specific spots, if you move, you lose it, more frequent reception in garden,

		especially the higher part. This causes me real problems as my work uses my mobile to contact me (despite asking them to use landline). Voicemails then often take ages to come through. I did complain years ago but gave up.
	EE/Vodafone	EE is ok in the house and garden but useless by the road and around the village. Vodafone is hopeless in the house even with a booster.
Fir Lane	O2	Reception: non existent in home (even texts only received if from Apple phones on wifi, other brands cannot be received, calls come via wifi signal), slight intermittent signal in garden, occasional single bar 4G at end of driveway.
	Vodafone	Reception: awful to non-existent throughout house up and down. If there ever is a connection it is unreliable at best and goes down.
	O2	No signal in house except a weak intermittent one in attic room & sometimes by the back door. Weak intermittent signal at the end of the garden by the road
Cow Lane	O2	Usually no reception but can sometimes receive and send calls pressing close to front windows downstairs.
	EE	Reception okay through Wifi (Sky), some intermittent reception in corner of garden. No reception upstairs.
Jubilee Close	Vodafone	Front area of bungalow no reception. Rear area of bungalow intermittent front garden intermittent. Rear garden acceptable.
	O2	Weak intermittent reception in parts of the house. Patchy reception in the garden

Nizewell Head	O2	Extremely patchy to almost non existent. Marginally better upstairs but not much. No 4g signal at all. Not really any better when out with the dogs!
Lawrence Fields	Vodafone	Very poor signal within the house, particularly downstairs. I only get signal in certain areas of the house, usually in the middle of one room upstairs or hanging out of a certain west facing upstairs window.